



CTS CONSOLIDATED TELECOM SERVICES, LLC

P.O. Box 1528
Austin, Texas 78767-1528
Phone: 512-477-4287
Fax: 512-495-9473
Email: complaints@ccc411.com

CLAIMS COMPLAINT FORM

The CTS Corporate Claims Complaint Department will review every complaint and contact the person, if requested, for further information. You may submit an anonymous complaint. **Please note however, that all information submitted to this office will remain confidential.** To discuss your complaint in more detail, the following information is needed:

Name: *(NOT REQUIRED)* _____

Address: *(NOT REQUIRED)* _____

Preferred Contact Method: Home: _____ Cell Phone: _____
(NOT REQUIRED)

Work: _____ Email Address: _____

CTS Office location allegedly involved: _____

Name(s) of involved person(s):

Brief description of the facts:

Has there been a notification to any other individual regarding this matter? Yes No

If so, provide name and when notification was made:

By submitting this information, I hereby attest to the accuracy or truthfulness of the content. Yes No

Signature: *(NOT REQUIRED)* _____ Date: _____

Please print the completed complaint form and either email or fax it to the attention of the CTS Claims Complaint Department, or mail it to the address listed below:

CTS Consolidated Telecom Services, LLC
Attn: Claims Complaint Department
PO Box 1528
Austin, TX 78767-1528

Upon receipt of the complaint, you will be contacted within five (5) business days.